



# Elgin Area

Primary Water Supply System

## ENVIRONMENTAL AND QUALITY POLICY

The Elgin Area Primary Water Supply System (EAPWSS) and Ontario Clean Water Agency (OCWA) as the Operating Authority are committed to:

- Maintaining and continually improving the Environmental Management System (EMS) and Quality Management System (QMS) to enhance environmental and quality performance.
- Providing the customer with safe drinking water.
- Meeting all relevant compliance obligations and encouraging suppliers and subcontractors to similarly meet these requirements.
- Developing and implementing policies and environmental objectives in partnership.
- Protecting the environment, including prevention of pollution, energy management, and chemical usage optimization.
- Managing and operating the drinking water system in a responsible manner.
- Being environmental and quality leaders in the municipal drinking water industry.
- Promoting owner and consumer confidence in the safety of the drinking water supply.
- Promoting resource stewardship, including conservation.
- Aligning and coordinating the EMS and QMS with the Asset Management System.
- Accomplishing these commitments through the dedication, support and participation of all personnel.

The EAPWSS and OCWA will periodically undertake reviews, evaluations and performance measurements of the operations to promote conformance with the Environmental and Quality Policy.

OCWA also maintains a separate Quality Management System Policy which governs the activities of the Operating Authority as a Corporation.

Andrew Henry  
Director, Regional Water Supply  
Elgin Area Primary Water Supply System

Date Signed: January 24, 2023

Matt Bender  
Regional Manager  
Ontario Clean Water Agency

Date Signed: January 24, 2023

Effective Date: January 19, 2023