

ENVIRONMENTAL AND QUALITY POLICY

The Elgin Area Primary Water Supply System (EAPWSS) and Ontario Clean Water Agency (OCWA) as the Operating Authority are committed to:


- Maintaining and continually improving the Environmental Management System (EMS) and Quality Management System (QMS) to enhance environmental and quality performance.
- Managing and operating the drinking water system in a responsible manner.
- Providing the customer with safe drinking water.
- Being environmental and quality leaders in the municipal drinking water industry.
- Promoting owner and consumer confidence in the safety of the drinking water supply.
- Developing and implementing policies and environmental objectives in partnership.
- Protecting the environment, including prevention of pollution, energy management, and chemical usage optimization.
- Promoting resource stewardship, including conservation.
- Meeting all relevant compliance obligations and encouraging suppliers and subcontractors to similarly meet these requirements.
- Accomplishing these commitments through the dedication, support and participation of all personnel.

The EAPWSS and OCWA will periodically undertake reviews, evaluations and performance measurements of the operations to promote conformance with the Environmental and Quality Policy.

OCWA also maintains a separate Quality Management System Policy which governs the activities of the Operating Authority as a Corporation.



Andrew Henry
Director, Regional Water Supply
Elgin Area Primary Water Supply System



Blair Tully
General Manager
Ontario Clean Water Agency